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BreastScreen Australia Evaluation

Review of the BreastScreen Australia Accreditation System

June 2009



**BreastScreen Australia Evaluation – Review of the BreastScreen Australia Accreditation System
June 2009**

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ABBREVIATIONS

AGQC	Accreditation Guidelines and Quality Committee
AHMAC	Australian Health Ministers' Advisory Council
AHMAC BCSEC	Australian Health Ministers' Advisory Council Breast Cancer Screening Evaluation Committee
AIHW	Australian Institute of Health and Welfare
APLAC	Asia-Pacific Laboratory Accreditation Cooperation
ASAC	Australian Screening Advisory Committee
CBCDB	Canadian Breast Cancer Data Base
CBCI	Canadian Breast Cancer Initiative
CBCSD	Canadian Breast Cancer Screening Database
CBCSI	Canadian Breast Cancer Screening Initiative
CCC	Comprehensive Care Centres (Netherlands)
CCS	Canadian Cancer Society
DCIS	ductal carcinoma in situ
DoHA	Department of Health and Ageing
EAC	BreastScreen Australia Evaluation Advisory Committee
EU	European Union
EUREF	European Reference Organisation for Quality Assured Breast Screening and Diagnostic Services
EUSOMA	European Society of Mastology
GP	General Practitioner
GRS	Global endoscopy rating scale
IARC	International Agency for Research against Cancer
ILAC	International Laboratory Accreditation Cooperation
ISQua	The International Society for Quality in Health Care
JAG	Joint Advisory Group on Gastrointestinal Endoscopy
NAC	National Accreditation Committee
NAR	National Accreditation Requirements
NAS	BreastScreen Australia National Accreditation Standards
NATA	National Association of Testing Authorities
NBCSP	Norwegian Breast Cancer Screening Program
NBHW	National Board of Health and Welfare, Sweden
NCIC	National Cancer Institute of Canada
NHS	United Kingdom National Health Service
NHSBSP	National Health Service Breast Screening Program (England)
NQMC	National Quality Management Committee for BreastScreen Australia

NSU	National Screening Unit, New Zealand
PHAC	Public Health Agency of Canada
PPV	positive predictive value
QA	Quality assurance
QARC	Quality Assurance Reference Centre (England)
RANZCR	Royal Australian and New Zealand College of Radiologists
SAC	State Accreditation Committees
SALAR	Swedish Association of Local Authorities and Regions
SAS	Screening and Assessment Services
SCU	State Coordination Units
SHAs	Strategic Health Authorities (England)
SPRI	Sjukvaerdens och Socialvaerdens Plaenerings och Rationaliserings Institut (trans Health Care and Social Planning and Rationalization Institute), Sweden
The Network	Europe Against Cancer Breast Screening Network

GLOSSARY

The primary source of the definition of terms is the Australian Commission for Safety and Quality in Health Care, although other sources were also used. While there are some definitional differences within the literature, it was deemed that the Commission was the appropriate reference point.

Assessment	An examination of something and calculation of its value based on various factors.
Accreditation body	An organisation that is recognised to have the authority to assess health services against agreed standards.
Accreditation	The process of being granted recognition for meeting designated standards for structure, process and outcome. The two conditions for accreditation are an explicit definition of quality (i.e. standards) and an independent review process aimed at identifying the level of congruence between practices and quality standards.
Benchmark	A criterion against which something is measured.
Evaluation	A systematic assessment of value and formation of a judgment about something based on an understanding of the situation.
Feedback	Comments, opinions and reactions intended to provide useful information for future improvement and development.
Health care	Services provided to individuals or communities to promote, maintain, monitor, or restore health. Health care is not limited to medical care and includes self-care.
Health care outcome	The health status of an individual, a group of people or a population which is wholly or partially attributable to an action, agent or circumstance.
Outcome	The status of an individual, a group of people or a population which is wholly or partially attributable to an action, agent or circumstance.
Peer assessment	A process whereby the performance of an organisation, individuals or groups are evaluated by members of a similar organisation or the same profession or discipline and status as those delivering the services.
Quality	The extent to which a service or product produces a desired outcome or outcomes.
Quality improvement	Improvement in the ability of a service to achieve its objectives and desired outcomes for consumers
Quality assurance	Providing a measure of certainty that a service is able to achieve its objectives and desired consumer outcomes
Risk	The chance of something happening that will have a negative impact that is measured in terms of consequences and likelihood.

Risk management	In health care, designing and implementing a program of activities to identify and avoid or minimise risks to patients, employees, visitors and the institution; to minimise financial losses (including legal liability) that might arise consequentially; and to transfer financial risk to others through payment of premiums (insurance).
System improvement	The result or outcome of the culture, processes and structures that are directed towards the prevention of system failure and the improvement in safety and quality.
Stakeholder	Those people and organisations who may affect, be affected by, or perceive themselves to be affected by, a decision or activity.
Standard	Agreed attributes and processes designed to ensure that a product, service or method will perform consistently at a designated level.
Safety	Freedom from a circumstance or agent that can lead to harm, damage or loss.

